**App Features**

1. An artificial Intelligence enabled chatbot that helps customers people improve productivity and manage their time better. A personal Assistant to the user.
2. The app understands human language in the context of the products or services users wish to avail.  It is based on AI and Natural Language programming (NLP).
3. It provides various services such as prepaid recharge, laundry, cab booking, bus booking, movie tickets etc.
4. It lists down best suited options depending on user preferences which helps user pick from a variety of choices and have the best service delivered.
5. The app opens with variety of services to offer – Prepaid Recharge, Postpaid recharge, Household bills, cab booking, movie tickets etc
6. Any of the services can be selected and niki enters a chat mode with user.
7. There is a chat facility provided at the end of the screen which helps user to talk with niki.
8. The UI also highlights the new features in form of pop-up. Eg: “Try out the new movie booking experience”
9. Niki picks up location of user and finds out services of vendors available in that area for any home delivery services.
10. Household bills option provides facility to pay gas, water, landline, broadband,

DTH and electricity bills.

1. Hotel Booking option enables user to find the best hotel in the location provided by the customer and between the checkin and checkout dates with the number of guests provided by user.
2. Laundry booking option enables user to find the laundry services in the area with listing of prices from which user can select whichever suits them.
3. Niki assists it’s users in Prepaid recharge, where it searches plans suitable for user taking into account the roaming feature, data packs.
4. At any point of time to end the chat we can type cancel which indicates niki to end the chat.
5. A history and current orders are maintained in orders tab.
6. Niki provides an awesome facility “Improve my Experience”. Through this feature user can link their existing cab booking or payment accounts which will help niki take help of these existing accounts for providing services and also makes it comfortable for user.
7. A user can create reminder for booking services on a particular day and leave it to niki to do the rest.
8. Niki provides it’s user credit facility where user can store referral bonuses, funds etc.
9. Referral codes can be shared via various networking platforms.
10. The app facilitates it’s customers to upgrade to Elite User which has additional advantage relating to credits and offers.